

Apple iPad, iPhone, iTouch

- Exchange Active Sync (3G iPhone)
 - Settings
 - Mail, Contacts, Calendars
 - Add Account
 - Microsoft Exchange
 - E-mail: user@whitworth.edu
 - Username: admin\user
 - Password: Network/Email Password
 - Description: Whitworth
 - (when prompted) Server: mail.whitworth.edu

- Setup E-mail Account for IMAP/POP3
 - Settings
 - Mail, Contacts, Calendars
 - Add Account
 - Other
 - Screen for Exchange Information
 - IMAP: Leave it Blue
 - Name: "User"
 - Address: "user@whitworth.edu"
 - Description: "Whitworth Email"
 - Incoming Mail Server
 - Host name: "Mail.whitworth.edu"
 - Username: "user@whitworth.edu"
 - Password: Your Network/Email Password
 - Outgoing Mail Server
 - Host name: "Mail.whitworth.edu" or "Mail.whitworth.edu:587"
 - Username: "user@whitworth.edu"
 - Password: Your Network/Email Password
 - Advanced
 - Check Both Outgoing/Incoming has SSL turned on

Windows Mobile Device

- Press the left soft key for Start
- Select ActiveSync> Menu> Add Server Source
- Enter Exchange Server Address
 - Mail.whitworth.edu
 - Check "uses SSL"
- Press the right soft key for Next
- Enter username and password (Email/Network password)

- Enter Servers Domain name
 - Admin
- Press the right soft key for next
- Choose the data that you want to sync
- Press the left soft key for finish
- Press the left soft key for sync

Google-Based Device

- Mail> Menu> More> New Account
- Choose Microsoft Exchange Active Sync
 - Email Address
 - User@whitworth.edu
 - Server Address
 - Mail.whitworth.edu
 - Domain
 - Admin
 - Username and Network Password
- Check the use SSL box at the bottom
- Select your options to sync
 - Calendar, Email, Contacts
- Click the next button to sync for the first time

Palm Device

- Setup Email Account (Versa Mail Client ONLY) for IMAP
 - Click on the Icon to pull up the Top Menus
 - Accounts
 - Account Setup
 - New
 - Account Setup Box
 - Account Name "First Name"
 - Mail Service: "Other"
 - Protocol: "IMAP"
 - Next
 - "First Name" Box
 - Username: "user@whitworth.edu"
 - Password: "Network/Email Password"
 - Next
 - "First Name" Box
 - Email Address: "User@whitworth.edu"
 - Incoming Mail Server: "Mail.whitworth.edu"
 - Outgoing Mail Server: "Mail.whitworth.edu"

- Next
- Advanced
- Incoming Server Settings
 - Port Number: "993"
 - Check use SSL
- Outgoing Server Settings
 - Check use SSL
 - Check use ESMTTP
 - Network/Email username and password
- Done
- OK
- Sync Email Inbox
 - Get (This will retrieve the email, must be done to get new messages)
- Sync Calendars (Use most recent client on PC)
 - Must be done through "HotSync" with their Laptop/PC

Blackberry Device

- Please contact the network manager, Walt Seidel, at wseidel@whitworth.edu to schedule an appointment to have your Blackberry connected to our Enterprise Blackberry Server.

This is the generic information needed to configure the e-mail client on a Phone:

- IMAP or POP3
 - Username: admin\<(username) or Username@whitworth.edu
 - Connection type: POP3 or IMAP
 - Incoming server: Mail.whitworth.edu
 - Use SSL or TLS security where it asks
 - POP3 port is 995 when secure
 - IMAP port is 993 or 585 when secure
 - Outgoing Server: Mail.whitworth.edu
 - Port is 25 or 587
 - Use SSL or TLS security when asked
- Exchange Active Sync
 - Email address: user@whitworth.edu
 - Server Address: Mail.whitworth.edu
 - Username and Password: Will be your Network Username and Password

****** If these setting do not work, please try the server name
Mail1.whitworth.edu before contacting tech support. ******