

VPN – Remote Desktop Connection

Windows 10

The Remote Desktop Connection allows you to connect to your Whitworth Office computer from home.

The Help Desk needs to know if you will be connecting to your office PC. If you want to do this process, then please email the <u>helpdesk@whitworth.edu</u> and tell them you need your PC removed from the nightly campus shutdown rule.

You will need to know the name and/or the IP address of your computer in order to connect. On the search line in Windows 10, start by typing System; you want to launch the "System Information" tool. The System Summary will provide you with your PC System Name.



Now expand Components > Network > Adapter | Write down your IP address of your work computer.

System Information		
File Edit View Help		
System Summary	Item	Value
Hardware Resources	Index	1
Components	Service Name	e1dexpress
	IP Address	10.1.2.7
CD-ROM	IP Subnet	255.255.0.0
Sound Device	Default IP Gateway	10.1.10.1
Display	DHCP Enabled	No
- Inirareo	DHCP Server	Not Available
Modem	DHCP Lease Expires	Not Available
- Network	DHCP Lease Obtained	Not Available
Adapter	MAC Address	4C:CC:6A:56:C2:8B
Protocol	Memory Address	0xDF100000-0xDF11FFFF

On your home computer, connect to the Whitworth network with VPN.

Once connected, you will need to run the Remote Desktop application. You can run this in two ways.

First choice is to open your Control Panel and launch the RemoteApp and Desktop Connections. If you have never opened your Control Panel, then the "View by" is probably set to Category. Click the down arrow and select Small icons. You will now be able to see the app.

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🖭 All Control Pa	anel Items		-		×
$\leftarrow \rightarrow \cdot \uparrow$	🛚 > Control Panel >	All Control Panel Items	✓ Ö Search Control Pane		<i>م</i>
Adjust your	computer's settings		View by: Small icons	•	
🛱 Administrat	tive Tools	🗊 AutoPlay	🐌 Backup and Restore (Windows 7)		
RitLocker D	rive Encryption	💶 Color Management	Credential Manager		
🔐 Date and Ti	me	🐻 Default Pograms	击 Device Manager		
Devices and	Printers	🕲 Ease of Access Center	File Explorer Options		
🐼 File History		Flash Player (32-bit)	A Fonts		
📵 HD Audio N	/lanager	🔒 Indexing Options	👰 Intel® Rapid Storage Technology		
🔂 Internet Op	tions	📟 Keyloard	😢 Lenovo - Update and Drivers (32-bit)		
🕘 Mail		🔲 Mouse	辈 Network and Sharing Center		
NVIDIA Cor	ntrol Panel	🗠 NVIDIA nView Desktop Manager	📰 Phone and Modem		
Power Opti	ons	orograms and Features	Recovery		
🔗 Region		🐻 RemoteApp and Desktop Connections	🏲 Security and Maintenance		
-		-			

The other way to start the app is to type in mstsc on the Run line: Right click on the Windows start and

	Task Manager	
	Settings	
	File Explorer	
2	Search	
	Run	
	Shut down or sign out	
	Start Desktop	
	ype nere to search	ļ
choose Run:		

🖅 Run		\times
0	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.	
Open:	mstsc.exe	/
	OK Cancel Browse	

Running the command will pop up the following screen.

퉣 Remote	Desktop Connection	-		\times
	Remote Desktop Connection			
Computer: User name: You will be a:	10.28.34.5 None specified sked for credentials when you con	nect.	~	
Show Q	ptions	Connect		Help

Enter your work PC System Name or its IP address that you found from the first steps above. When connecting from a home computer, the VPN may or may not resolve the name of the computer to the IP address, so entering the IP address instead of the name is the reliable method.

Click Connect and the next credential screen will pop up.

Windows Security	\times
Enter your credentials	
These credentials will be used to connect to 10.28.34.5.	
admin\tnorton	
•••••	
Domain: admin	
Remember me	

It's very important that you lead your username with admin which is telling the connection to look on the Whitworth domain to validate your credentials. Once you have connected, your office computer screen will now be on your home computer. When you are done, you can either *log off*, or simply close the connection with the upper right-hand corner X. Using the X does keep your work computer locked.