

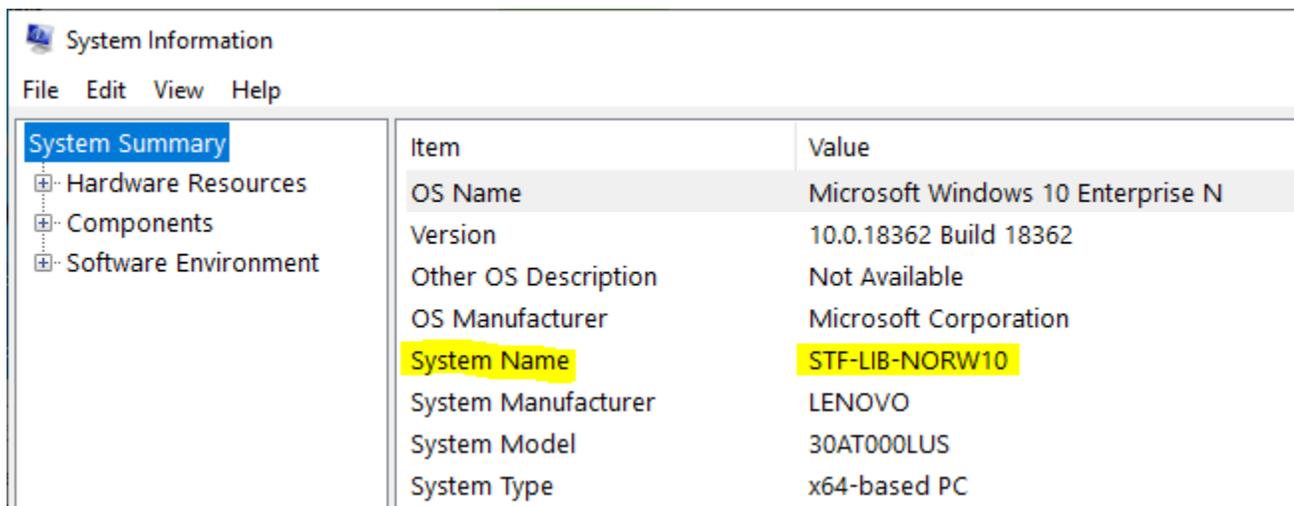
VPN – Remote Desktop Connection

Windows 10

The Remote Desktop Connection allows you to connect to your Whitworth Office computer from home.

The Help Desk needs to know if you will be connecting to your office PC. If you want to do this process, then please email the helpdesk@whitworth.edu and tell them you need your PC removed from the nightly campus shutdown rule.

You will need to know the name and/or the IP address of your computer in order to connect. On the search line in Windows 10, start by typing System; you want to launch the “System Information” tool. The System Summary will provide you with your PC System Name.



System Information

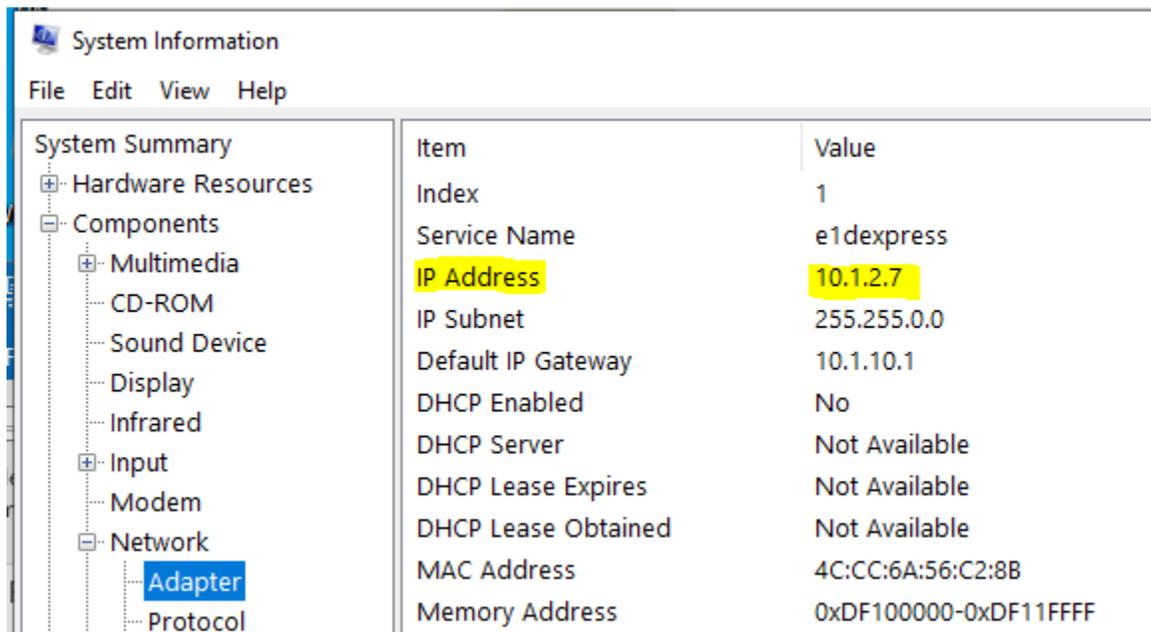
File Edit View Help

System Summary

- Hardware Resources
- Components
- Software Environment

Item	Value
OS Name	Microsoft Windows 10 Enterprise N
Version	10.0.18362 Build 18362
Other OS Description	Not Available
OS Manufacturer	Microsoft Corporation
System Name	STF-LIB-NORW10
System Manufacturer	LENOVO
System Model	30AT000LUS
System Type	x64-based PC

Now expand Components > Network > Adapter | Write down your IP address of your work computer.



System Information

File Edit View Help

System Summary

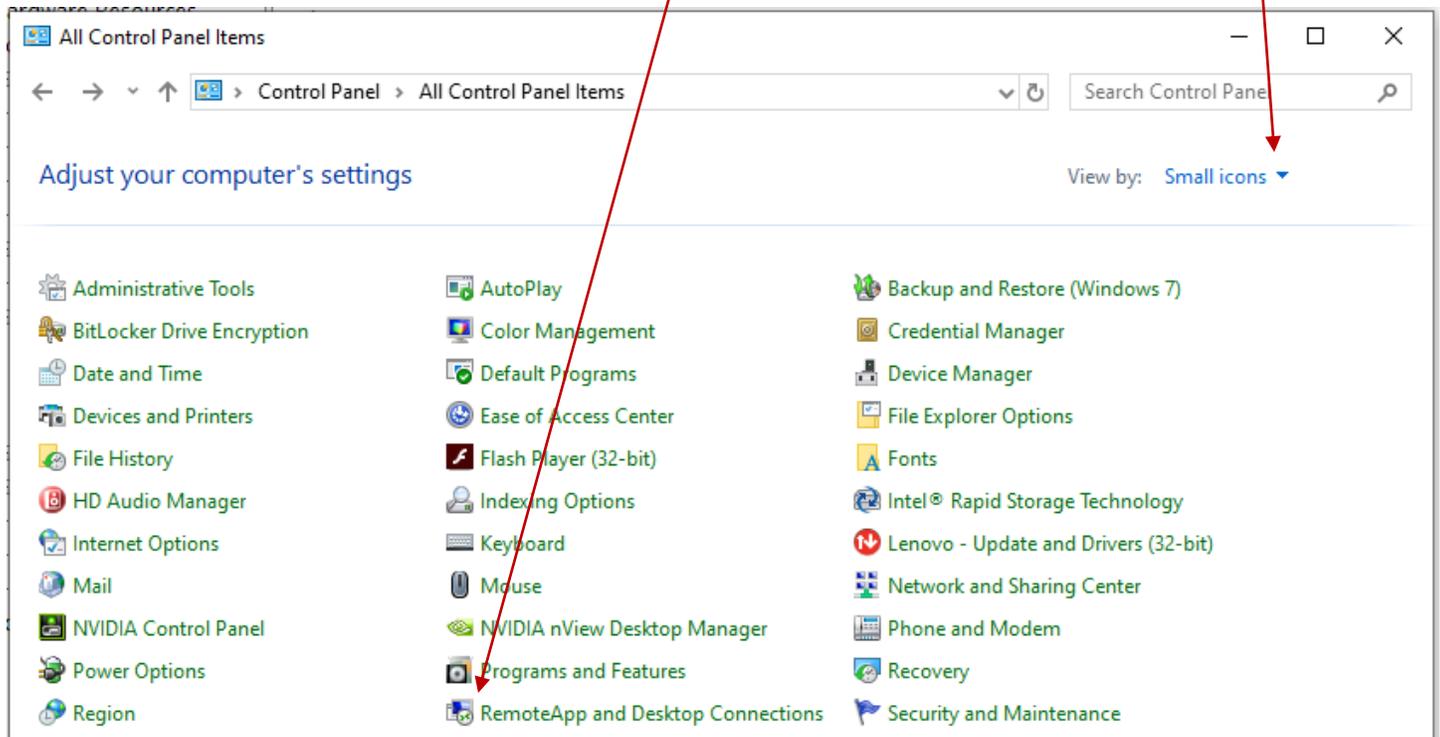
- Hardware Resources
- Components
 - Multimedia
 - CD-ROM
 - Sound Device
 - Display
 - Infrared
 - Input
 - Modem
 - Network
 - Adapter
 - Protocol

Item	Value
Index	1
Service Name	e1dexpress
IP Address	10.1.2.7
IP Subnet	255.255.0.0
Default IP Gateway	10.1.10.1
DHCP Enabled	No
DHCP Server	Not Available
DHCP Lease Expires	Not Available
DHCP Lease Obtained	Not Available
MAC Address	4C:CC:6A:56:C2:8B
Memory Address	0xDF100000-0xDF11FFFF

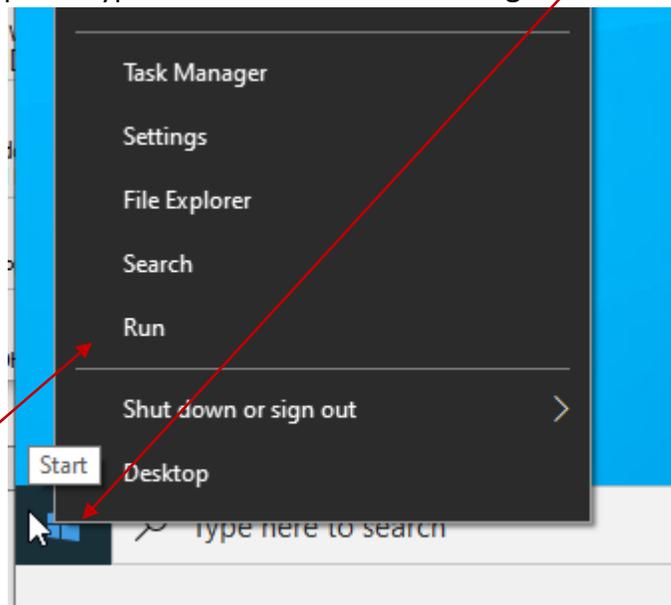
On your home computer, connect to the Whitworth network with VPN.

Once connected, you will need to run the Remote Desktop application. You can run this in two ways.

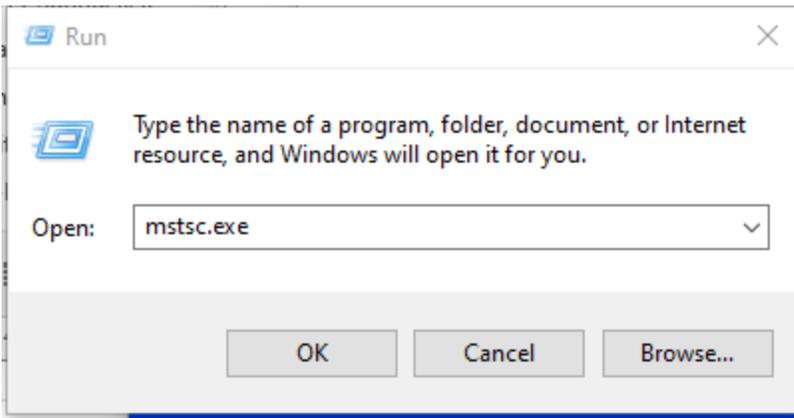
First choice is to open your Control Panel and launch the RemoteApp and Desktop Connections. If you have never opened your Control Panel, then the “View by” is probably set to Category. Click the down arrow and select Small icons. You will now be able to see the app.



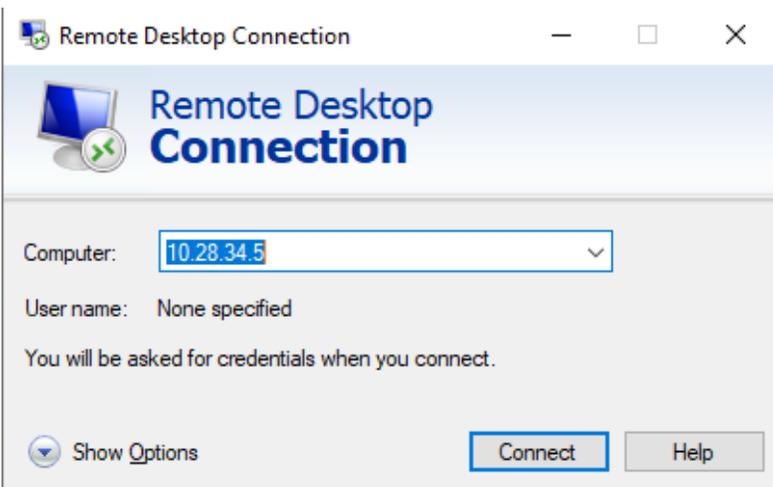
The other way to start the app is to type in mstsc on the Run line: **Right click** on the Windows start and



choose Run:

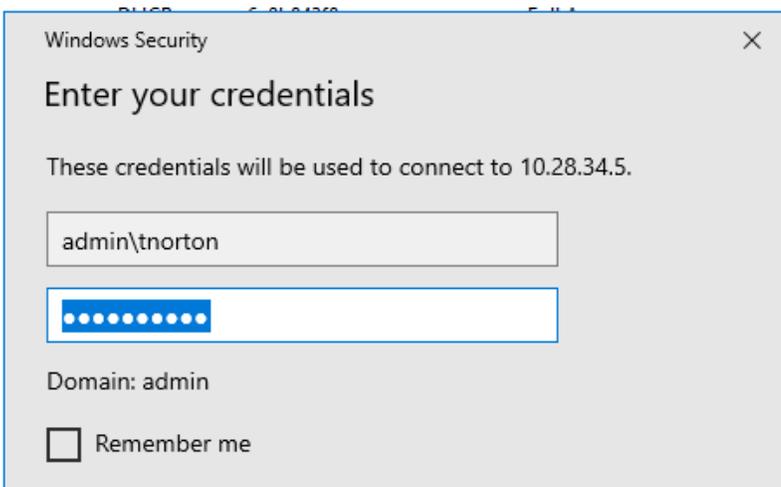


Running the command will pop up the following screen.



Enter your work PC System Name or its IP address that you found from the first steps above. When connecting from a home computer, the VPN may or may not resolve the name of the computer to the IP address, so entering the IP address instead of the name is the reliable method.

Click Connect and the next credential screen will pop up.



It's very important that you lead your username with admin which is telling the connection to look on the Whitworth domain to validate your credentials. Once you have connected, your office computer screen will now be on your home computer. When you are done, you can either *log off*, or simply close the connection with the upper right-hand corner X. Using the X does keep your work computer locked.