User Settings to Enable Captioning and Live Transcription

To enable the closed captioning or live transcription for use in your meetings:

- 1. Sign in to the Zoom web portal. https://zoom.us
- 2. In the navigation panel on the left, click **Settings**.
- 3. Click the **Meeting** tab. Then click the **In Meeting (Advanced)** button.
- 4. If the **Closed caption** setting is disabled, click the toggle to enable it. If a verification dialog displays, click **Turn On** to verify the change.
- 5. With Closed Captioning enabled, the option to enable live transcription should appear directly below as Enable live transcription service to show transcript on the side panel in-meeting. Check this box to enable live transcription.

Closed captioning

Allow host to type closed captions or assign a participant/third party device to add closed captions

Enable live transcription service to show transcript on the side panel in-meeting

Starting live transcription in a meeting

- 1. In a Zoom meeting or webinar that you are hosting, click **Closed Caption C** or **Live Transcript C**, if that feature is enabled.
- 2. Choose the Enable Auto-Transcription option:

