What are my rights as a financial aid recipient?

You have the right to request the following information from the financial aid office:

- What financial assistance is available, including information on all federal, state and institutional financial aid programs.
- How to apply for financial aid, the standards Whitworth uses to determine eligibility and information regarding all deadlines.
- How Whitworth distributes and disburses aid to students.
- What portion of the financial aid must be repaid and the terms of, and schedules for repayment.
- The terms and conditions of any employment that is part of the financial aid award.
- The criteria for maintaining satisfactory progress and how to re-establish eligibility if you have failed to do so.
- The cost of attending Whitworth University.
- The Whitworth University refund policy for students who withdraw.
- The availability of the financial aid funds for study-abroad programs.
- Students opt in to paperless communications at the time of enrollment. Students can revoke this option and request paper communications at any time.
- Whitworth University's graduation, athletics and crime statistics.
- Students who meet all student eligibility requirements 10 days prior to the start of a payment period, and whose federal student aid, not including Whitworth-sponsored aid, is greater than their billable costs for the payment period, will have the amount of federal student aid that exceeds their charges processed for reimbursement to them by the seventh day of the payment period so that these funds can be used to buy books and required course supplies.

Students also have rights under FERPA which are explained on:

https://www.whitworth.edu/cms/administration/registrar/ferpa/ferpa-for-students/

What are my responsibilities as a financial aid recipient?

- Provide all required documents, including those required for verification, in a timely fashion.
- Register for the required minimum number of credits upon which your offer is based.
- Provide the financial aid office with information on changes in my enrollment status.
- Inform the financial aid office of all outside and private scholarships that you will be receiving for the academic -year.
- Provide the registrar's office with a change of address when necessary.
- Accept all responsibility for agreements you sign.
- Comply with deadlines.
- Understand and comply with Whitworth's policies regarding refunds, repayment and satisfactory academic progress.
- Complete exit counseling for federal student-loan programs before your departure from Whitworth.
- Check your Whitworth e-mail account every day.