

Aetna Choice POS II – Open Access

Find the Right Aetna Doctor or Facility

You can locate a doctor or facility through Aetna's **DocFind® Online Directory**. DocFind is updated six times a week. Please keep in mind that the availability of any particular provider cannot be guaranteed.

Step to Locating a Doctor or a Facility

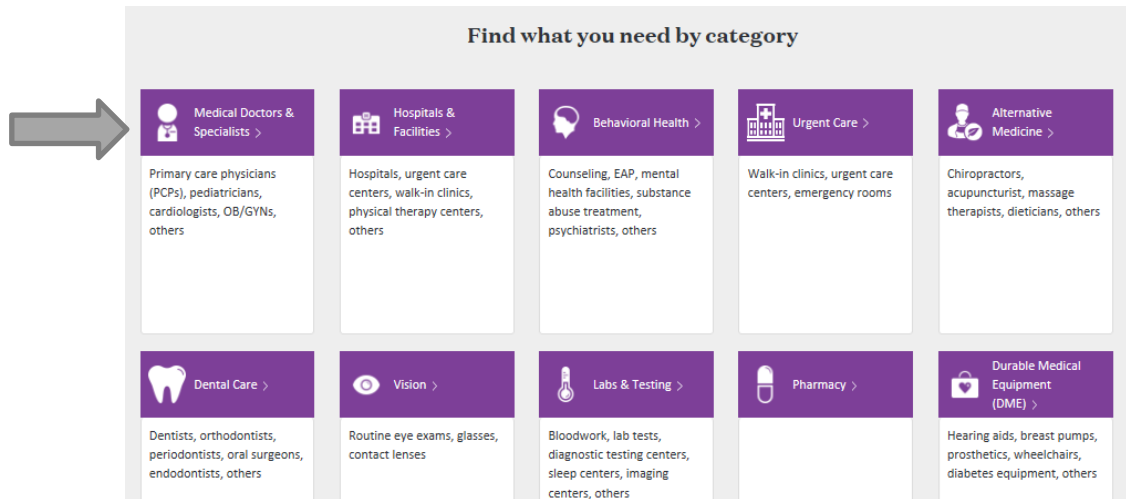
1. Log on to: <http://www.aetna.com/docfind/home.do>
2. Continue as a guest and enter required fields.

The screenshot shows the Aetna website's 'Directory of Health Care Professionals' search interface. It features a purple header with the Aetna logo and the title 'Directory of Health Care Professionals'. Below the header, a welcome message reads 'Welcome! Search Aetna's directory of Doctors and Facilities'. The main content area is divided into two columns. The left column, titled 'Already a member?', contains a 'Login to Secure Site' button, a 'Register Now' button, and a section titled 'Why Register?' explaining the benefits of having an account. The right column, titled 'Continue as a guest', contains a search form. The form has a text input field labeled 'Where do you want to find a Provider?' with a placeholder 'Enter a 5-digit zip code, city, state, or county'. Below this is a 'Look within' section with a slider ranging from '0 Miles' to '100 Miles', currently set at '25 Miles'. A 'Search' button is at the bottom of the form. An arrow points from the text 'Enter a 5-digit zip code, city, state, or county to begin looking for a provider' to the search input field.

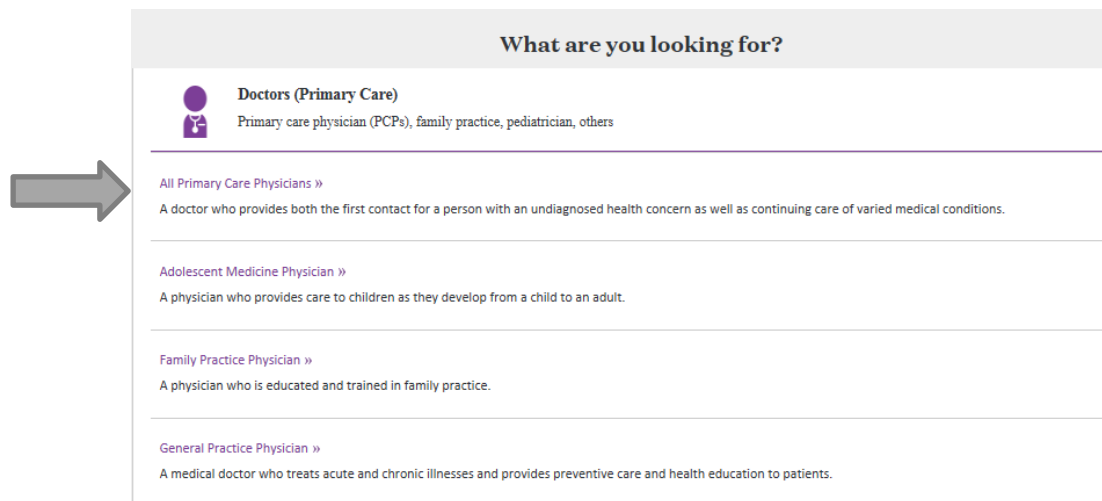
3. Select “Aetna Open Access Plans”
4. Then select “Aetna Choice POS II (Open Access)”

The screenshot shows the 'Select a Plan' page on the Aetna website. At the top, there is a 'Skip plan Selection »' link and a 'Continue' button. Below this, a section titled 'California Plans: Please read before you search' is followed by a question 'Why is choosing a plan so important?' and a list of three bullet points: 'Pay less. Not paying a lot more if you use a provider that does not accept the plan', 'Find highest level of coverage from a provider under your plan', and 'Call doctors to check plan acceptance'. The main part of the page is a list of plans under the heading 'Aetna Open Access® Plans'. The plans listed are: 'Aetna Choice® POS (Open Access)', 'Aetna Choice® POS II (Open Access)', 'Aetna Health Network Only™ (Open Access)', 'Aetna Health Network Option™ (Open Access)', 'Aetna Select™ (Open Access)', 'Aetna Value Performance Network™ (2015)', 'Aetna Value Performance Network™ (2016)', 'Elect Choice® EPO (Open Access)', and 'HMO (Open Access)'. The 'Aetna Choice® POS II (Open Access)' plan is highlighted with a yellow background. An arrow points from the text 'Aetna Choice POS II (Open Access)' to this highlighted plan.

5. Click “Medical Doctors & Specialists”



6. Click “All Primary Care Physicians” and the provider listing will appear.



7. Your provider listing will include specific providers currently accepting your Aetna Health Plan. You must call and check with the provider before scheduling your appointment or receiving services to confirm if he/she is still participating in Aetna’s network

8. To print your provider listing, click “Print”

